



### **General Terms & Conditions**

1. Customers requesting or ordering vehicles when delivering or collecting containers to leave the public highway do so at their own risk and CSH Environmental Ltd will not accept liability for any damage caused.
2. All date and times for container movements are approximate, CSH Environmental Ltd shall not be liable for any direct or indirect costs due to delays beyond our control.
3. Customers should ensure the safe loading of materials into containers. CSH Environmental Ltd has the right to refuse to collect/empty/move any containers due to being unsafe or overloaded.
4. Customer shall reimburse CSH Environmental Ltd in respect of any loss or damage to the containers whilst on hire to them (except fair wear & tear).
5. All customers adhere to the following: - Not allow fires in the containers, not to place corrosive, noxious, dangerous, explosive, carcinogenic or hazardous wastes in containers, not to overload containers. Failure of any of these may result in additional charges.
6. Terms of Payment: By agreeing to the Terms and Condition I confirm that as a director or authorised person of the named company, agree to pay all invoices promptly and within 30 days from the date of invoice
7. Non account customers must pay any agreed amounts prior to services commencing.
8. No free-flowing liquids in drums, bottles, tins or otherwise are allowed in any containers
9. Disposal of Some items mixed with general waste may attract additional charges, such as, Fridges, freezers, tyres, gas bottles, Mattresses, items containing persistent organic pollutants (domestic seating), asbestos, plasterboard.
10. Whilst on hire the containers must not cause nuisance or obstruction to the public highway, it is the customers responsibility to ensure that authority for containers on site has been given. (except containers on the road where CSH Environmental Ltd will get permission from local authority for a charge)
11. In the event of any non-payment of services, CSH Environmental Ltd reserve the right to discharge the waste on site of origin and retrieve any containers empty.
12. Customers requiring longer term continual services such as wheelie bins will have additional terms and conditions to adhere to, these will be available on their annual duty of care / contract agreement paperwork.